

Tariff Guide for 2021

	TYPES OF TRANSACTION / ACTIVITY	Consumer Retail Banking/charges	Corporate Banking charges
	CONDITIONS:		
	* Govt/Local taxes will be charged to customer * All CBOS applied Charges or regulations pre or post this Guide shall be applied considered and charged to the customer.		
	Deposit & Withdrawal / Local Transfers FCY/SDG		
1	Opening of Current/Saving/Time Deposit accounts	Free	Free
2	Cash Arrangement Fee	%0.10	%0 to %3.00
3	Deposit by third party (SDG)	%0.1 (Min SDG250)	%0 to %0.1 (Min SDG250)
4	Cash deposit FCY	Free	Free
5	Cash withdrawal FCY	Free (CBOS)	%0 to %2 in FCY
6	Fund Transfer (account to account)	%0.45 Min 100	Free
	Fund Transfer (account to account Business)	%0.45 Min 100	Free
7	Salaries / Pension Transfer (within Bank)	SDG 10 P/TRN	N/A
8	3rd Party Transfer - SDG (Counter Payment)	%1.5 Min 250	2 % Min 250
9	Cancellation of 3rd Party Transfer - SDG (Counter Payment)	SDG 250	SDG 250
10	Transfer through SERAG (SDG)	SDG150 Plus Stamps Duty	SDG200 Plus Stamps Duty
	Foreign /Local Transfer		
11	Foreign Inward transfer (Swift) Within BOK	Free	Free
12	Outward (From the Resources of the Customer in foreign currency)	%3 -%1 (Min. SDG200)	%0.5 to %4 in LCY Min SDG 200
13	Outward (From the resources of the Bank)	it's not allowed if exception then %10 from SDG	%0.75 to %15 Min SDG 500
14	FCY TT Cancellation	\$5 + \$10 Swift Charges + Cor. Charges	\$20
15	Swift Cost MT103	\$3 or 1500 SDG	\$3 or 1000 SDG
16	Inquiries regarding NON-RECEIPT of Fund Where the Bank acted correctly (FCY)	\$10 + cor. Charges or 2000 SDG	\$10 + cor. Charges or 2000
17	Amend transfer	Correspondent commission + \$25	Correspondent commission + \$25
	Certified cheques		
18	Demand Draft Issuance SDG	SDG 500	SDG 500
19	Demand Draft Issuance F/CY Within Sudan	\$5	\$5
20	Demand Draft Issuance FCY Outside Sudan	\$5	\$5
21	Demand Draft Cancellation - FCY	500 SDG inside 10USD outside	250 SDG inside 5 USD outside
22	Duplicate Manager Cheque -SDG	SDG 500	SDG 250
23	Duplicate Demand Draft - FCY	500 SDG inside 10USD outside	500 SDG inside 10USD outside
	Lockers		
24	Small	SDG 5000	SDG 5000
25	Medium	SDG 10000	SDG 10000
26	Large	SDG 20000	SDG 20000
27	Key Charges	SDG 3000	SDG 3000
28	Locker Breaking Charges	SDG 5000 Plus Locker Cost	SDG 5000 Plus Locker Cost
29	Late fee (in case locker falls arrears for than one month)	SDG 2000	SDG 2000
	General Banking		
30	Standing Instruction	SDG 500	SDG 500
31	Standing Instruction - Amendments-/ Cancellation	SDG 300	SDG 300
32	Saving account (More than 3 Withdrawal per Month)	SDG 300	SDG 300
33	Account Closure	Free	Free
34	Courier (Inside City)	SDG250 + Actual Cost	SDG250 + Actual Cost
35	Courier (Outside City)	SDG500 + Actual Cost	SDG500 + Actual Cost
36	Fax Charges	SDG 250	SDG 250
37	Cheque Return charges (In sufficient funds)	SDG 500	SDG 500
38	Hold mail Instructions	SDG 700	SDG 700
39	Duplicate statement of account	SDG 50/Page	SDG 50/Page
40	Document Retrieval fee (Document within Calendar Year)	SDG 500	SDG 500
41	Document Retrieval fee (Document More than 1 year)	SDG 1000	SDG 1000
42	Cheque book charges - 10 Leaf	SDG250 Plus Stamps Duty	SDG 250 Plus Stamps Duty
43	Cheque book charges - 25 Leaf	SDG500 Plus Stamps Duty	SDG500 Plus Stamps Duty
44	Cheques book charges - 50 Leaf	SDG1000 Plus Stamps Duty	SDG700 Plus Stamps Duty
45	Stop Payment of FCY - DRAFT	\$3	\$3
46	Stop Payment of LCY - DRAFT	SDG 300	SDG 300
47	Stop payment of lost Cheque book	SDG500 Per Page/ SDG1000 for the full Book	SDG500 Per Page/ SDG1000 for the full Book
48	Ledger fee (Current & Saving plus)	SDG50 Monthly	SDG 100 Monthly
49	Minimum Balance Charges Saving Plus	SDG50 Monthly	SDG100 Monthly
50	Over The Counter Withdrawal Less than or Equal to SDG2000	SDG 50 P/TRN	SDG 100 P/TRN
51	Power of attorney Charges	SDG 500	SDG 500
	Dormant Accounts Management Fees	SDG 50 Monthly	SDG 50 Monthly
52	Empty report for CBOS code	CBOS(500 SDG)	CBOS(500 SDG)
	Advance report for CBOS code	CBOS(800 SDG)	CBOS(800 SDG)
	Digital Banking Charges		
53	ATM Card Issuance Primary Holder	SDG 200	SDG 500
54	ATM Card Replacement/Duplicate	SDG 200	SDG 500
55	ATM Cash Withdrawal Fee (within Bank Network)	Free (Only Stamps Duty)	Free (Only Stamps Duty)
56	ATM Cash Withdrawal Transaction via Other Bank ATMs/EBs	500-10, SDG 3 1000-510, SDG 6 1500-1010, SDG 9 2000-1510, SDG 12 Plus Stamp Duty (0.10)	500-10, SDG 3 1000-510, SDG 6 1500-1010, SDG 9 2000-1510, SDG 12 Plus Stamp Duty (0.10)
57	Fund Transfer via ATM	SDG 2/Transaction	SDG 2/Transaction
58	Retail Purchase Transaction (Point of Sales)	SDG 5/Transaction	SDG 5/Transaction
59	Supplementary ATM card	200	N/A
60	SMS charges	SDG 100 Annually	SDG 100 Annually
61	Mobile Banking - Annual Maintenance	SDG 100 Annually	SDG 100 Annually
62	Mobile Banking Transaction (Payments and Internal Transfers)	SDG 2/Transaction	SDG 2/Transaction
63	Internet Banking - Annual Maintenance	SDG 100 Annually	Segregated by product
64	Cash Deposit through CDM/Cash Deposit Machines	Free	Free
65	Cheque book issuance through Call Centre	Same as Normal Charges +SDG 200	Same as Normal Charges + SDG 200
	Reports & Certificates		
66	Balance confirmation Certificates	SDG 500	SDG 500
67	Certificates issued regarding business dealings with banks, Visa ,income tax Dept etc	SDG 500	SDG 500
68	Other Certificates	SDG 500	SDG 500
	Collection		
69	Clearing (ECC)	CBOS SDG 25	SDG 25
70	Cheques drawn on cities with CBOS branches (Without ECC)	SDG 1000	SDG 1000
71	F/CY Cheques drawn on other Countries	\$20	\$20
72	Collection Cheque Returned charges (Insufficient Funds) outside Country	\$20	\$20
73	Special Cheque Collection	%0.10	%0.10
	Other Charges		
	Letters of Guarantee		
74	L/G issuance /Local	%2.5 -%1.5 P.Q MIN. SDG1000	%5-%1 P.Q MIN. SDG1000
75	L/G issuance / foreign	%2 - %0.75 P.Q to be charged in FYC500+ SWIFT charges	%1.50- %0.50 P.Q to be charged in FYC + 500SWIFT charges
76	L/G Issuance at the request of Banks against Counter L/G	%1.50 - %0.50 in FCY 500+ Swift charges annually	%1.50 - %0.50 in FCY 500+ Swift charges +carrier charges
77	Advising Guarantee without Responsibility on BOK	\$150 to be charged in FCY	150 \$ to be charged FCY
78	Shipping Indemnity (clearing of goods before arrival of documents)	\$30 to be charged in FCY	7000 - 5000 to be charged in LCY
79	Amendment of letter of guarantee other than Amount and Expiry Date	20 \$ to be charged in FCY	LG - Local SDG 2000 ; Foreign \$20 to be charged in FCY
80	Extension of Letter of Guarantee for any part of period (period equal 3 months)	%1 - %0.50 P.Q in FCY of the LG	%1 - %0.50 P.Q in FCY of the LG
81	Late Cancellation/Extension	\$20 to be charged in FCY	\$20 to be charged in FCY
82	Swift Fees MT760	\$20 to be charged in FCY	20 \$ to be charged in FCY
	Import Letters of Credit		
83	Opening charges for Import L/C (sight or def)	%2.5 - %1 P.Q. to be charged in the FCY of the LC	%2.5 - %0.5 P.Q to be charged in FCY of the LC
84	Cost of Swift MT700	\$20	\$20
85	Amendment (except the amount and period)	\$20	\$20
86	IM Form	Cost	cost
87	Deferred Payment charges	%2.5 - %1 P.Q. in FCY	%2.5 - %0.5 in FCY
	Export Letter of Credit		
88	Advising fees for Export L/C	%0.3 - %0.05 in FCY	%0.2 - %0.1 Flat (min SDG 10,000)
89	Advising amendment of export L/C	\$20	SDG 5,000
90	Collection of Documents Under Export L/C	%0.1 +SWIFT charges in FCY	%0.3 max plus SDG 10,000 + SWIFT charges + courier fees
91	Confirmation Fees	As agreed between the Bank and Customer	As agreed between the Bank and Customer
92	EX Form	cost	cost
	Inward Documentary Collections		
93	Cash against documents (CAD)	2.5 - %0.75 % in FCY500+SDG cost of SWIFT	%5 - %0.50 in LCY+cost of SWIFT
94	Documents against acceptance(DA)	%2.5 - %1 in FCY500+ SDG cost of SWIFT	5 - %0.5 %in LCY+ 500 SDG cost of SWIFT
95	Collection of documents o accepted and confirmed o (avalization)	%2.5 - %1 P.Q in FCY	%2.5 - %1 P.Q in FCY
96	Collection of documents o accepted and returned o	\$20	\$20
97	Advance Payment	%3 - %1.25 in FCY500+ SDG SWIFT cost	%5 - %0.50 in LCY+cost of SWIFT
98	Amendment Commission	\$20	SDG 10,000 - 5,000 plus Cost of Swift
99	Transfer of Documentary Collection to Third Party	\$20	\$20
100	Return of Documentary Collection	\$20	SDG 10,000 - 5,000 plus Cost of Swift
	Outward Documentary Collections		
101	Remittance of Outward Documents against Payment	%0.75 in FCY	%2 - %0.5 in LCY
102	Remittance of Outward Documents against Acceptance	%1 in FCY + 500SWIFT charges250+ courier charges	%2 - %0.5 in LCY+ 500 SWIFT charges250+ carrier charges
103	Advance Payment	%1 in FCY + 500SWIFT charges250+ courier charges	%0.3 in LCY
104	Amendment Commission	\$20	SDG 10,000 - 5,000 plus Cost of Swift
105	Return of Documentary Collection	\$20	SDG 10,000 - 5,000 plus Cost of Swift